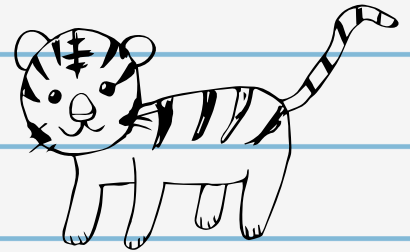# The

wittenberg

Guide to Mobile Credentials Setup

Step 1: Find the Email from

notifications@wirelesscredentials.com in your Wittenberg Email account

Search for the term "Wireless Credentials".

See snip of email on next page

If you only very recently deposited and filled out your forms, you may not have been issued the credentials yet. In that case, send an email to housing@wittenberg.edu and let them know you haven't received your credentials email.
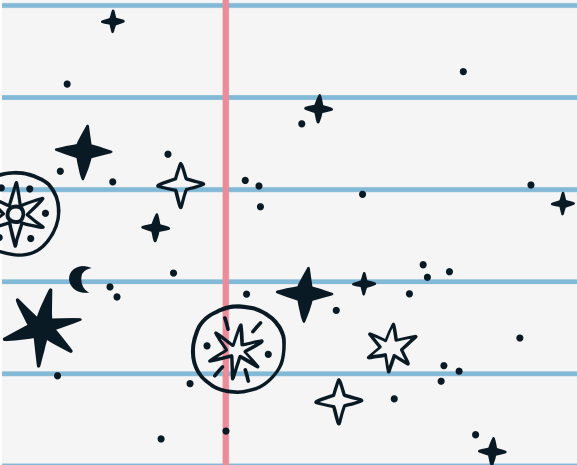
You Got This!

Access Your Mobile Credential

You have been issued a Mobile Credential. To complete your account setup and access your Mobile Credential please follow the steps below:

1. On your Mobile device, open this email and click the 'Complete Account Setup' button below to install the App. Once installed open the app, your invitation code (as shown below) will be populated on the 'Redeem Invitation Code' screen.

Complete Account Setup

2. If the link above does not open the App Store you can download the App by clicking one of the links below.

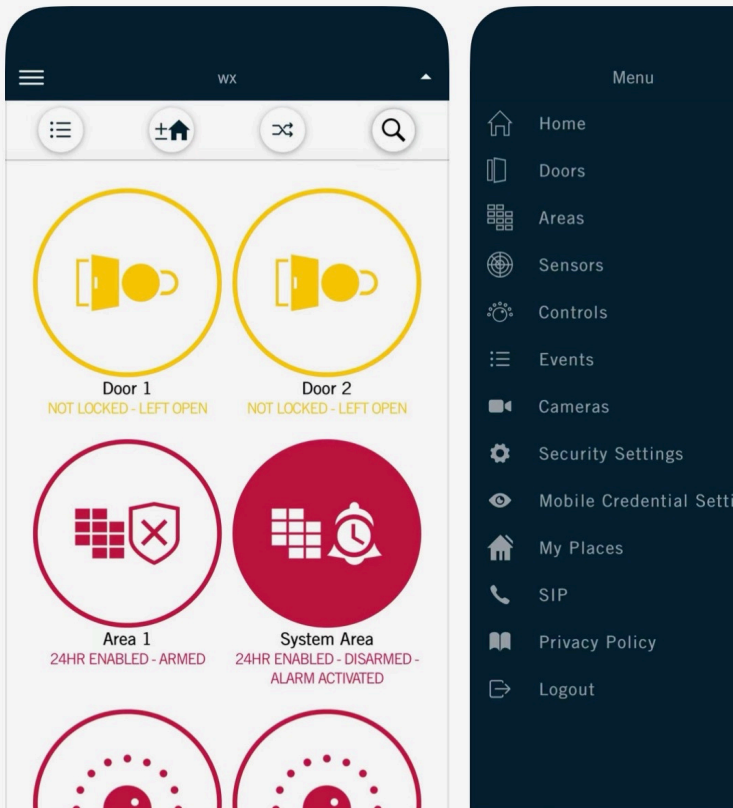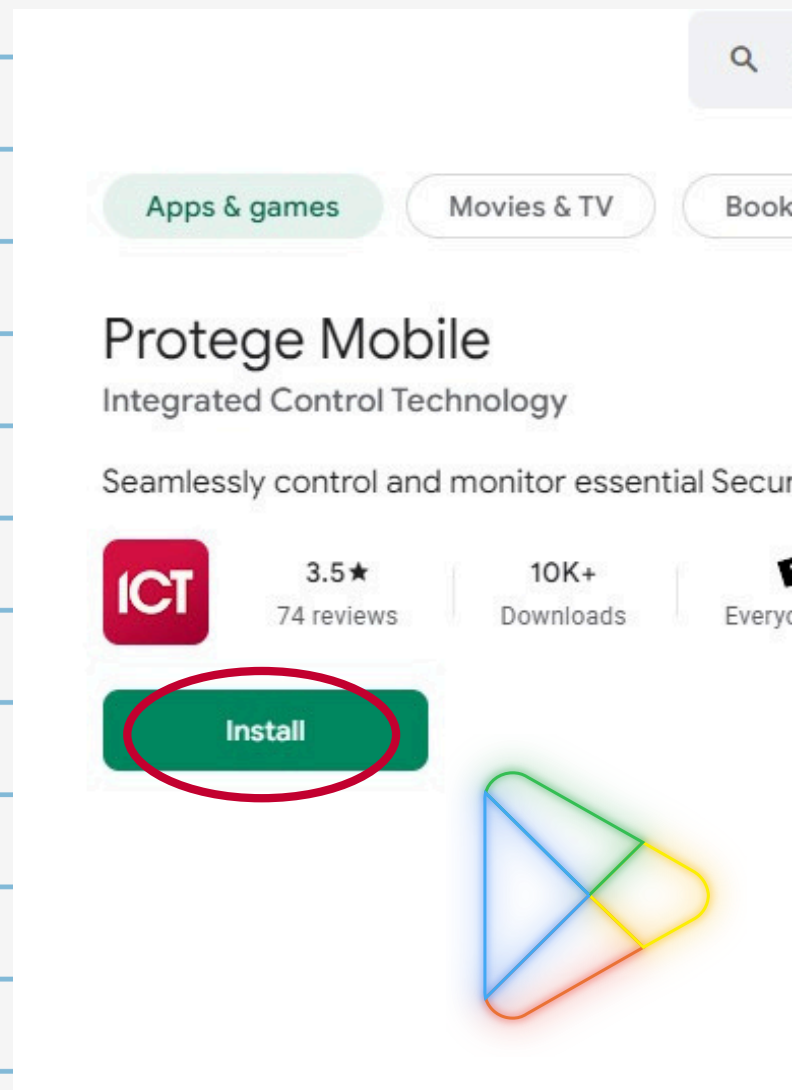Available on the **App Store**

Get it on **Google play**

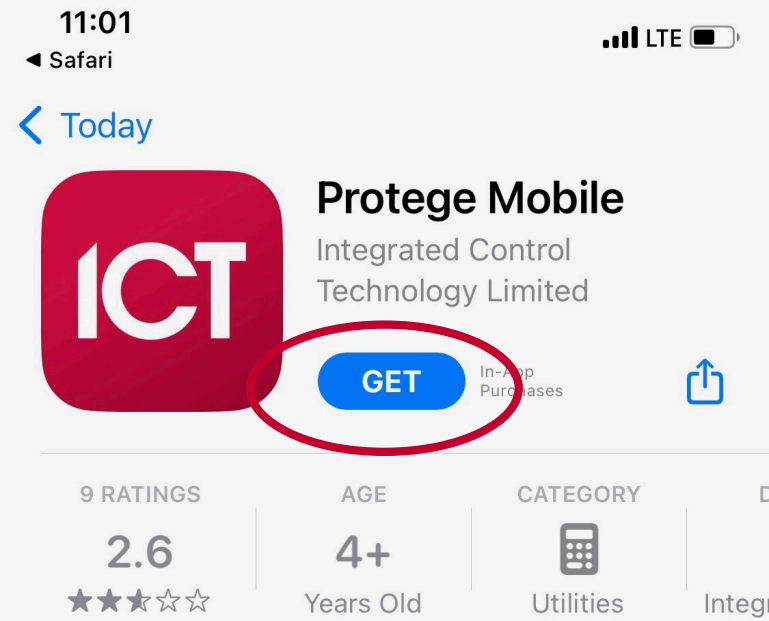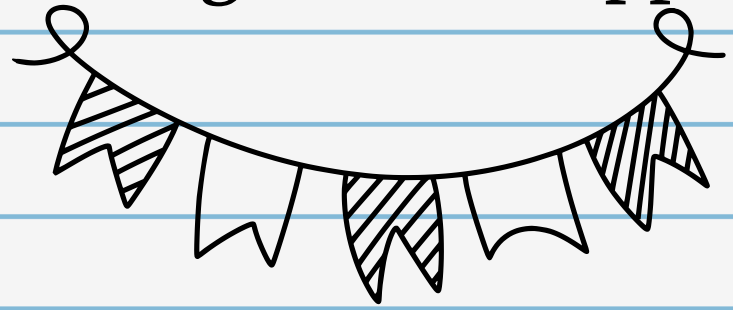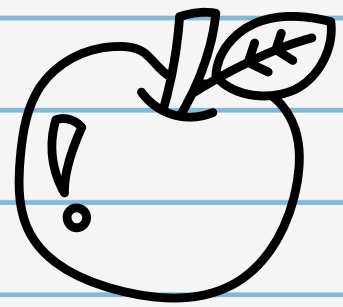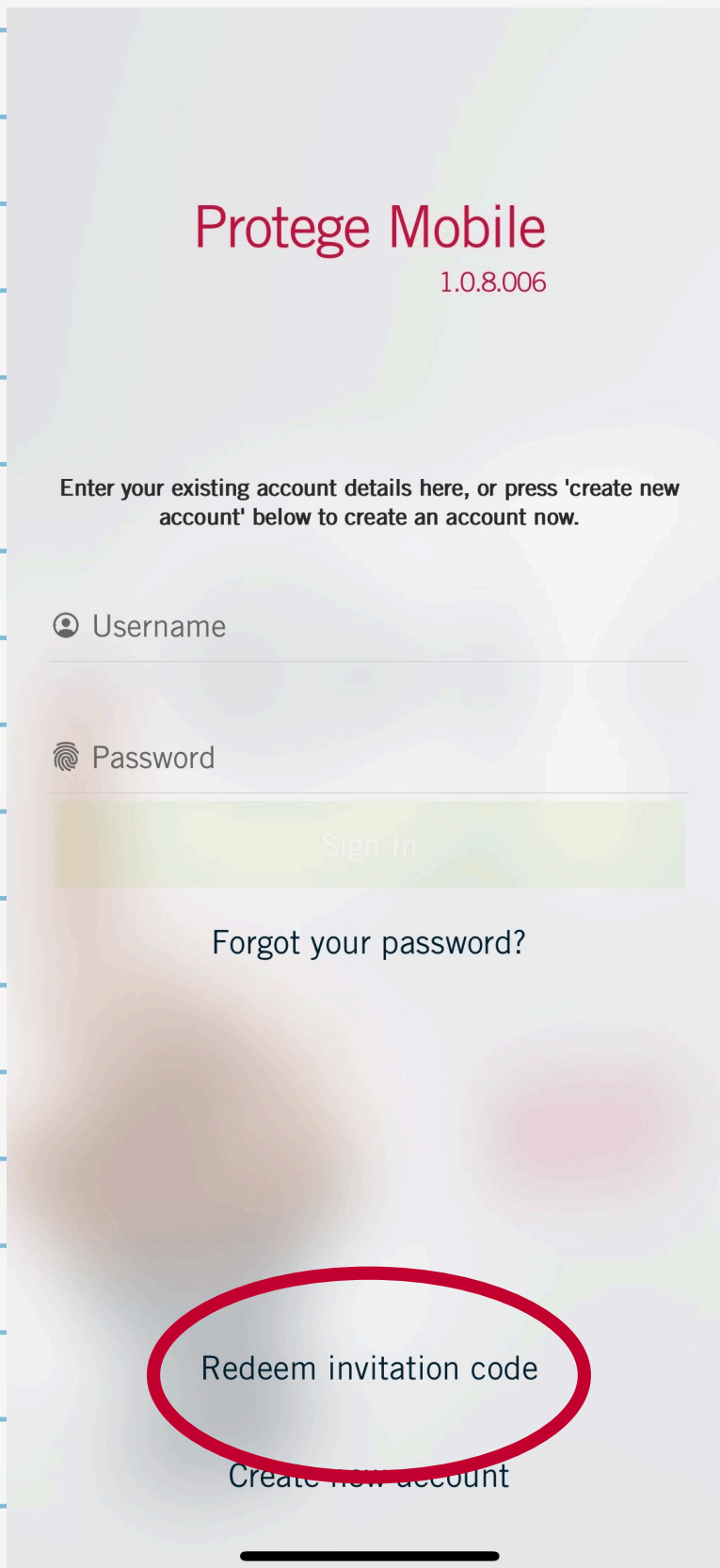Once installed, open the App and click 'Redeem Invitation Code'. Your invitation code is below.

Invitation Code: A1BCDE

3. After completing the sign up process correctly you will be able to login and view your issued credentials. If you cannot see any credentials please contact your security manager.

4. Your security manager will confirm when you can use your mobile device to enter the building.

Step 2: Download Protege Mobile App

11:01
◀ Safari
••••ıl LTE 🔋

‹ Today

Protege Mobile
Integrated Control Technology Limited

GET In-App Purchases

9 RATINGS
2.6
★★★☆☆

AGE
4+
Years Old

CATEGORY
🔲
Utilities

Integr

≡ wx ▲

☰ ±🏠 ⤨ 🔍

Door 1
NOT LOCKED - LEFT OPEN

Door 2
NOT LOCKED - LEFT OPEN

Area 1
24HR ENABLED - ARMED

System Area
24HR ENABLED - DISARMED -
ALARM ACTIVATED

Menu
🏠 Home
📖 Doors
🔠 Areas
◎ Sensors
⚙ Controls
☰ Events
🎥 Cameras
⚙ Security Settings
👁 Mobile Credential Setti
🏠 My Places
📞 SIP
📖 Privacy Policy
↪ Logout

📘
Today

🚀
Games

📚
Apps

🕹
Arcade

🔍
Search

🔍

Apps & games   Movies & TV   Book

Protege Mobile
Integrated Control Technology

Seamlessly control and monitor essential Secur

3.5★
74 reviews

10K+
Downloads

Every

Install

Step 3: Open app and press "Redeem Invitation Code"

Protege Mobile
1.0.8.006

Enter your existing account details here, or press 'create new account' below to create an account now.

👤 Username

🔒 Password

Sign In

Forgot your password?

Redeem invitation code

Create new account

Step 4: Enter Code you received in your email, should be towards the bottom
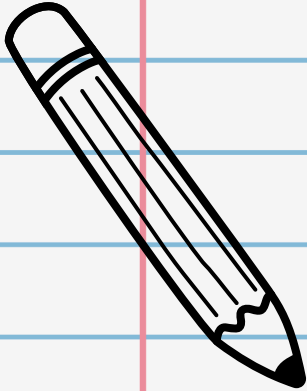
Protege Mobile
1.0.8.006

Invitation Code

A1BCDE ← Insert your code here

Password

|

Confirm Password

Please confirm that you have read and accepted our terms of use and privacy policy.

Your personal details will only be used to administer

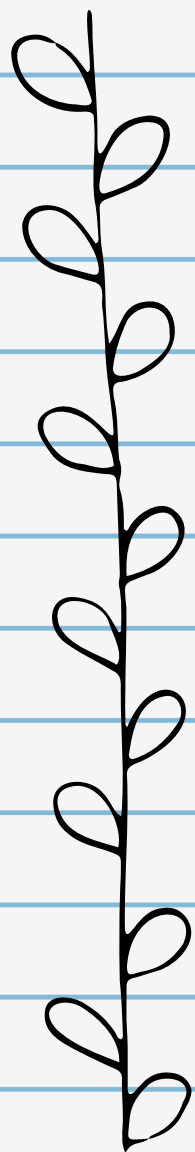∧ ∨   Done

I accept the terms and privacy policy

Sign up

Already have an account?

Step 4: Create password, use the same one as your Witt email

Protege Mobile
1.0.8.006

Invitation Code

A1BCDE
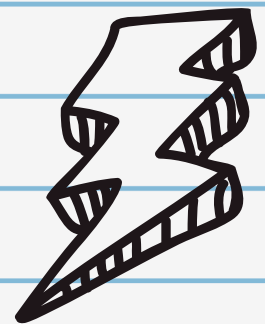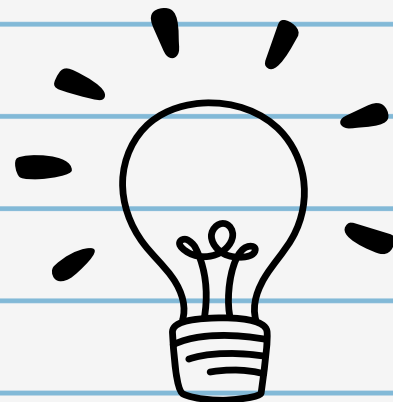
Password

●●●●●●●● ← Create Password

Confirm Password

●●●●●●●●

Please confirm that you have read and accepted our terms of use and privacy policy.

Your personal details will only be used to administer your account and to provide the services you have requested from us.
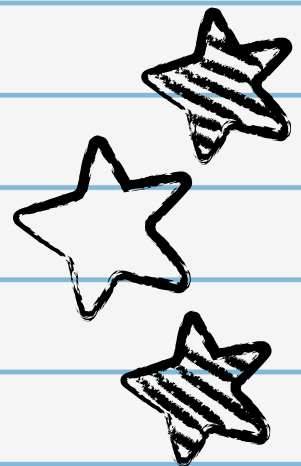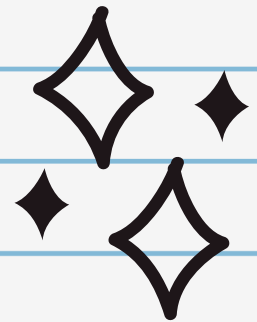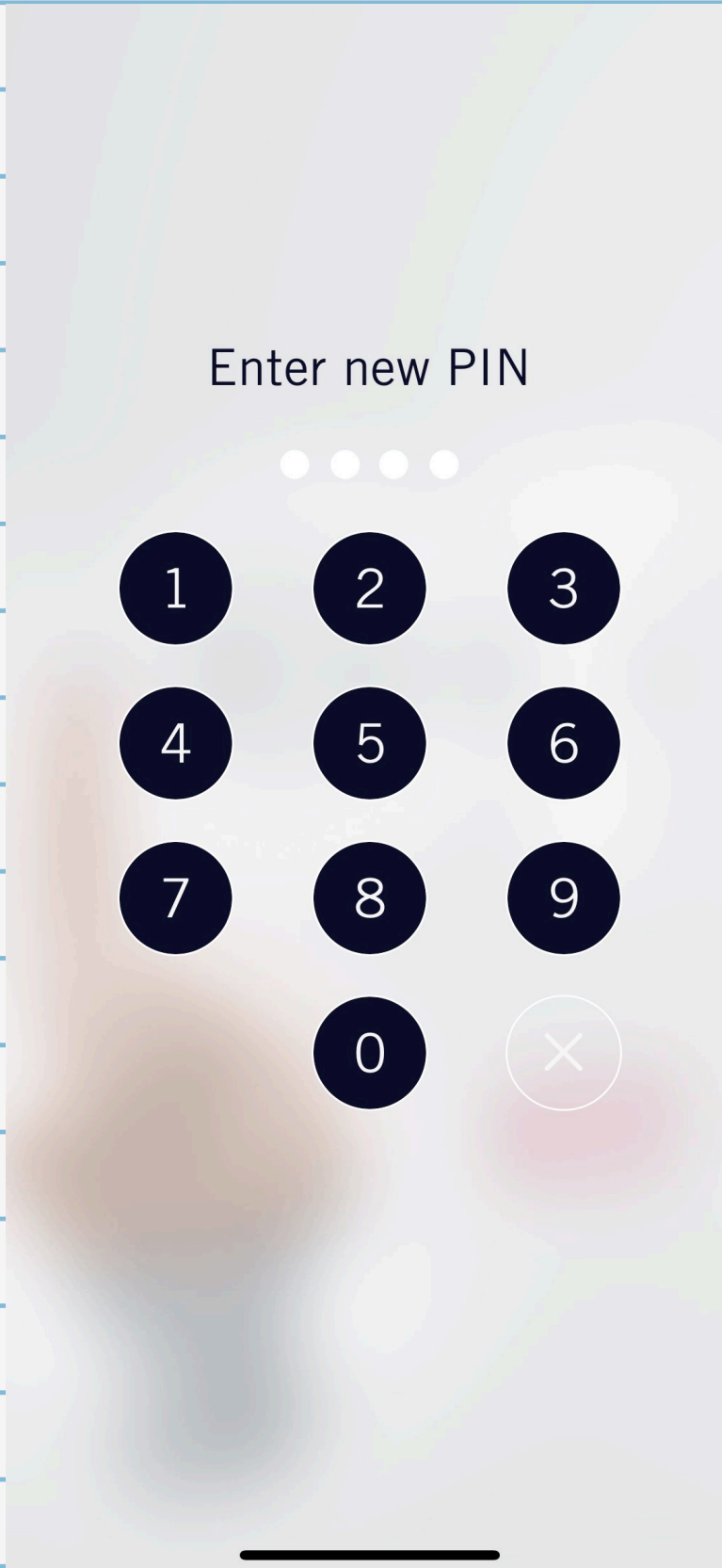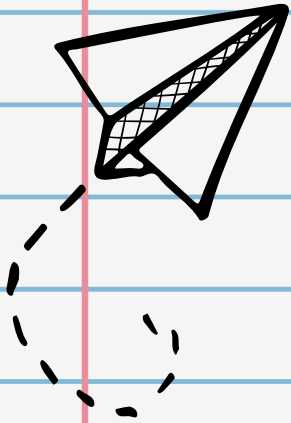
✓ I accept the terms and privacy policy

Sign up

Already have an account?

Step 5: Create pin, use the same one your use for your smartphone

Enter new PIN

● ● ● ●

1	2	3
4	5	6
7	8	9
	0	✕

*Step 6: Change Require Pin from "Always" to "Never"

Account Settings	Done

::: Require PIN   Always ▾

Select how often you would like to enter the PIN for this app.

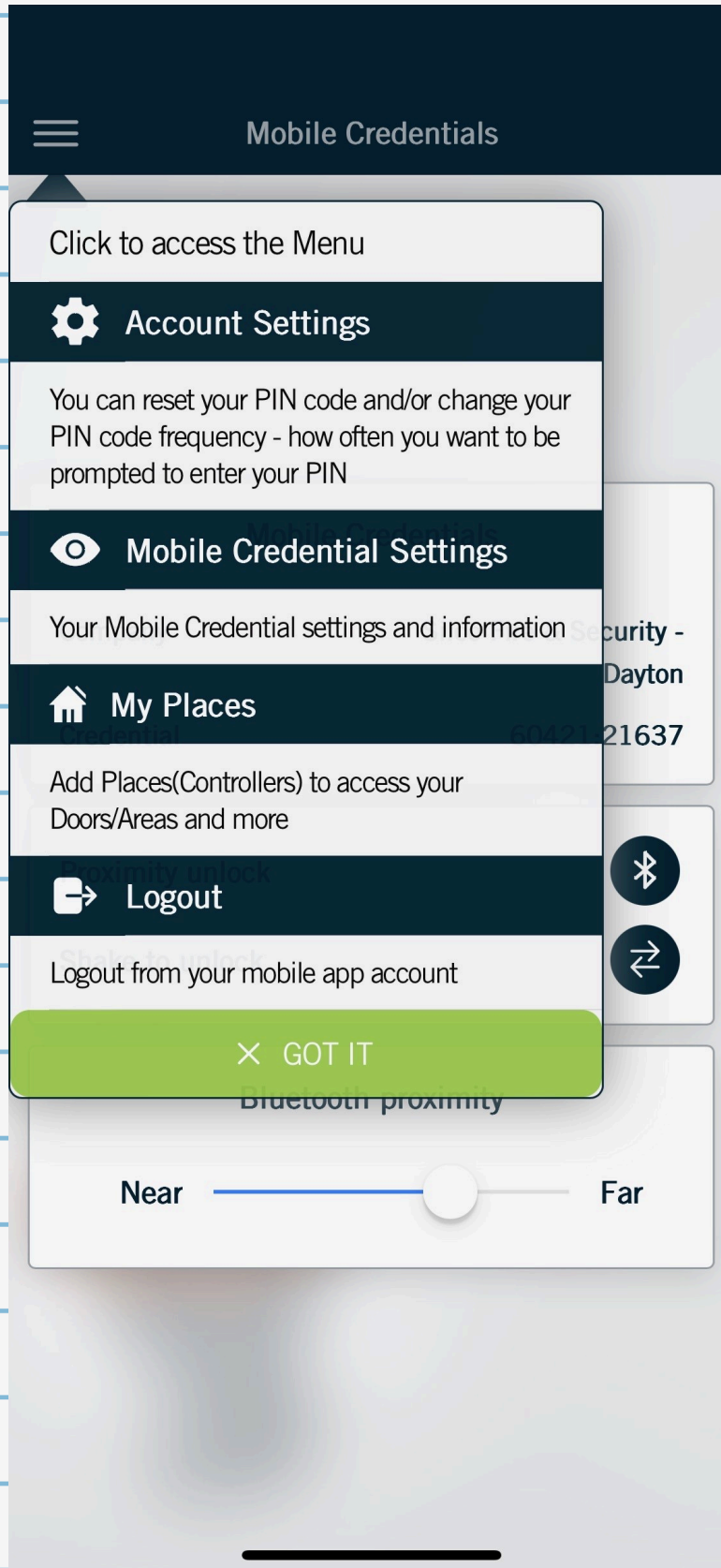| Account Settings	Done

::: Require PIN   Never ▾

Select how often you would like to enter the PIN for this app.

*This is a preference, but most students find it annoying and cumbersome to have to enter a pin every time they want to enter their building

Step 7: Click "Got it"

Mobile Credentials

Click to access the Menu

⚙ **Account Settings**

You can reset your PIN code and/or change your PIN code frequency - how often you want to be prompted to enter your PIN

👁 **Mobile Credential Settings**

Your Mobile Credential settings and information

🏠 **My Places**

Add Places(Controllers) to access your Doors/Areas and more

➡ **Logout**

Logout from your mobile app account

✕ GOT IT

Near ━━━━━━━━━⬤━━━━ Far

You now see the home screen
This is the screen you will see when you open the app to get into your building

Mobile Credentials

Company	Silco Fire & Security - Dayton
Credential	60421:21637

Proximity unlock

Shake to unlock

Bluetooth proximity

Near ———————●——— Far

Step 9: Change settings

Mobile Credentials

Mobile Credentials

Company	Silco Fire & Security - Dayton
Credential	60421:21637
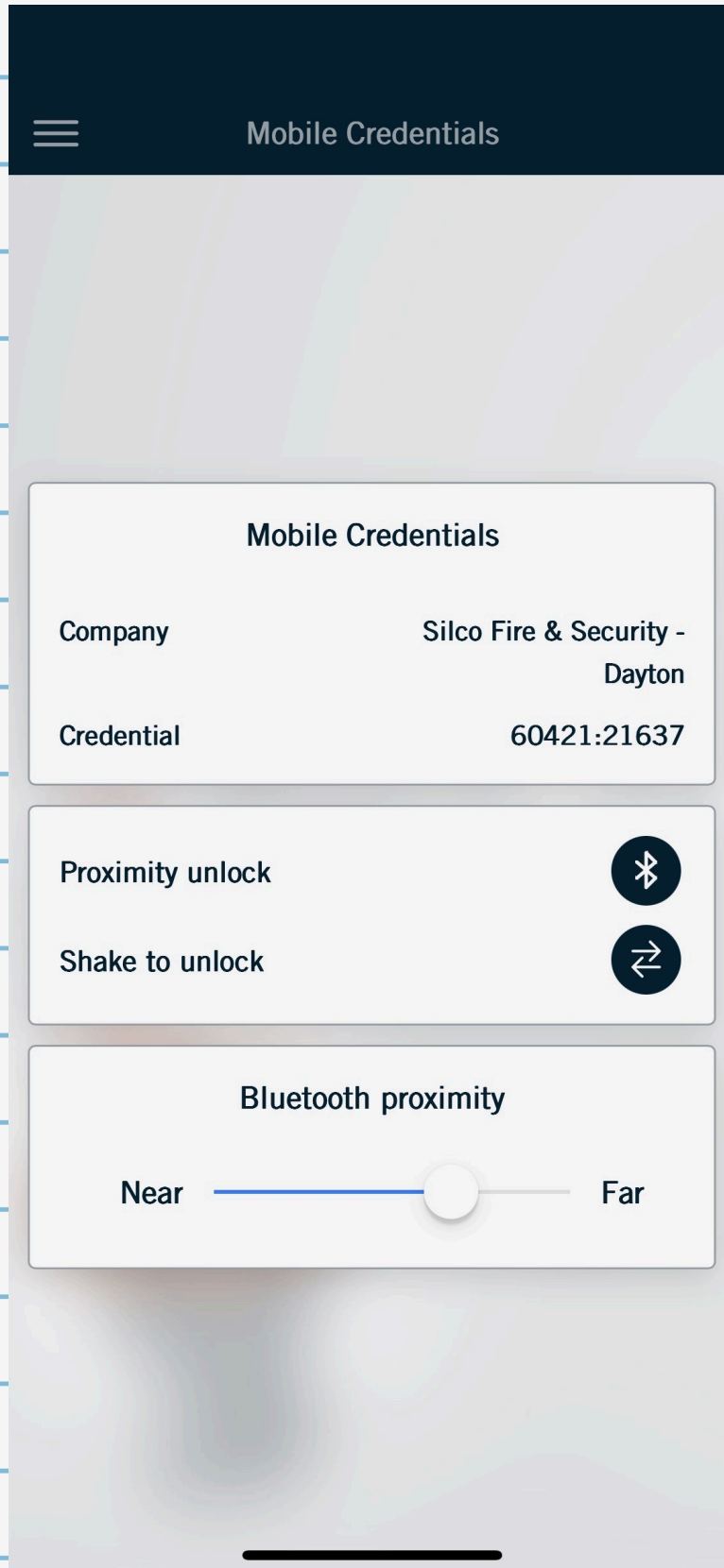
Proximity unlock
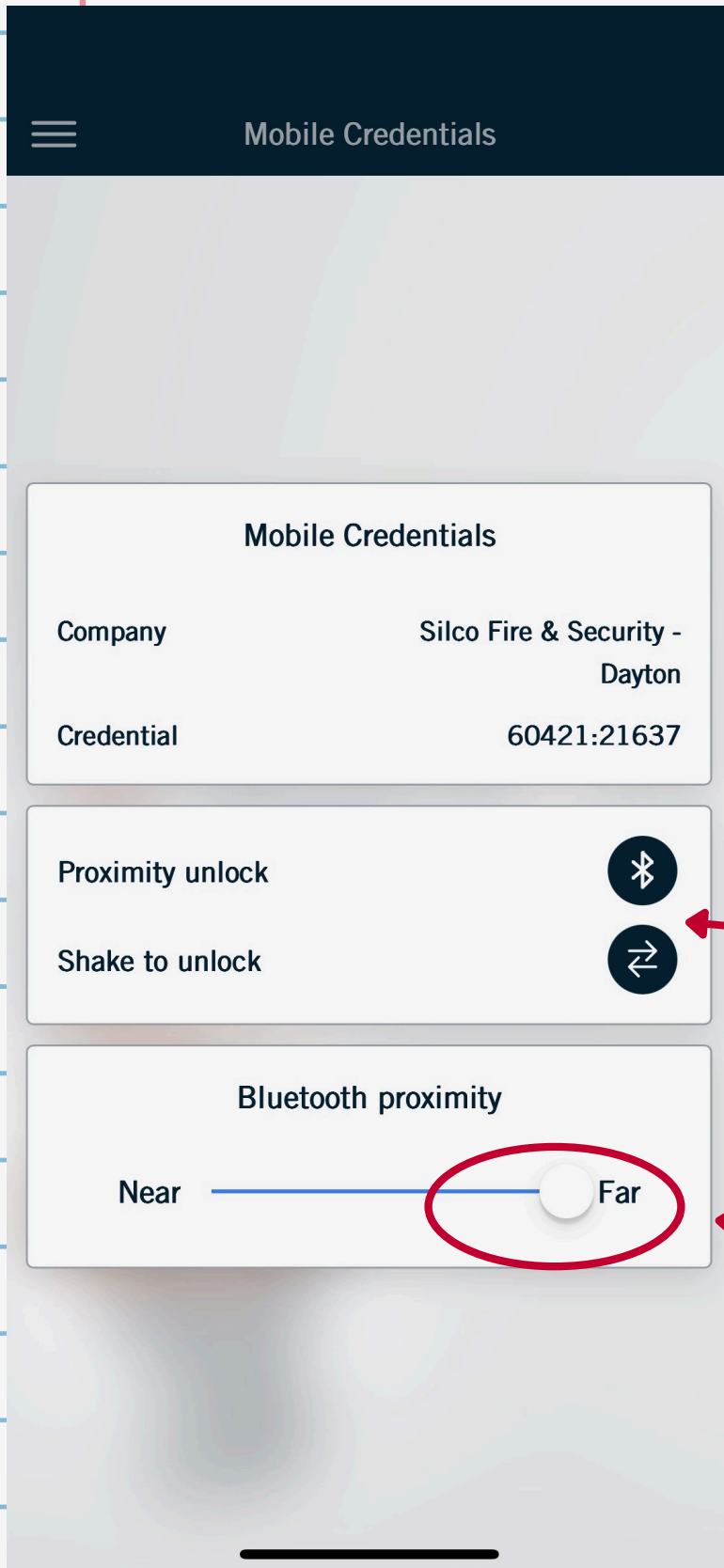
Shake to unlock

Make sure both the "Proximity unlock" and "Shake to unlock" are selected. They will be dark when selected

Bluetooth proximity

Near ——————————— Far

Set Bluetooth proximity to "Far"

Step 10: Tips & Tricks

Tip 1: Open app before you approach the door and make sure you are on the Home screen

Tip 2: Touch the back of your phone to the sensor, the sensor should turn green and make a beeping sound

Tip 3: If you get a new phone or delete the app. Just download the app and sign in with your Witt credentials.

If you need assistance you can email **housing@wittenberg.edu** or Witt PD (walk-up window Mon-Fri 7am-3pm)